



Date: 16 February 2017

Intellect Trademark Sdn Bhd
IPeople House
7A Clove Hall Road
10050 Penang.

To Solomon and Joanne,

This letter is to formally thank your team for a job well done to finally secure our Trademark, Kitchentech.

Before engaging Intellect Trademark to file Kitchentech, we had engaged another IP Service Provider but the application was rejected by the registrar.

Intellect team sat down with us, walked us through the process and explained to us the slim chance of getting direct reference mark successfully registered without objection from the registrar.

We decided to refile the mark through Intellect and the mark faced objection for the second time from the registrar. Intellect vast experience and professionalism in handling the objection had helped us overcome the objection and secure the registration successfully for us within a short period of time.

Thank you INTELLECT for your assistance in our trademark applications. We are very impressed with your team's professionalism and the extra effort they put in to secure the applications. We couldn't have been happier to hear that my company trademark has finally been successfully registered!

We will not hesitate to seek for your help if any situation in the future requires expert consultation about trademark and all matters related to IPR

Regards,
for **Ban Hin Bee Sdn Bhd**


Wilson Yeoh
General Manager



萬興美電器集團 (2227-D)
BAN HIN BEE Sdn. Bhd.
102, Jalan Anson, 10400 Penang
1.604 227 2280 1.604 228 2880